

# Receptionist Training Manual

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Work at the ... Annual Session Held in ... *Julia Haberstroh Beate Mohr USA. Bureau of Education National Educational Association (U.S.). Meeting Susan Warner Illinois. Office of the Superintendent of Public Instruction Wisconsin. Dept. of Public Instruction John F. Barry Isaac Edward Clarke Canada New Jersey. State Board of Education National Education Association of the United States Great Britain. War Office National Conference of Social Work (U.S.). Annual Session*

die begleitung und pflege von menschen mit demenz ist für viele angehörige und pflegekräfte aufreibend und schwierig dazu tragen vor allem kommunikationsprobleme mit den demenzkranken bei das trainingsmanual bietet schulungseinheiten zum kommunikationstraining für professionell pflegende und angehörige es beinhaltet drei schulungen für die kommunikation mit demenzkranken für die kommunikation mit angehörigen und die kommunikation im team mit powerpoint folien zum download für jede schulungseinheit

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